WebBoardTM v8.0 Quick Reference Guide for Users v1.1

Log on

- Enter the following URL: http://webboards.tsa.dhs.gov. - For easy access to this link, please add it to your web browsers favorites list.
- 2. Select the link for a board you have access to board(s) included in your Access Email.
- 3. Enter your User ID See Access Email.
- 4. Enter your Temp. Password See Access Email.

Log Off

 From any screen with a menu bar, click the Log off link.

Forgot Password

- From the webboard log on screen, click the "Forgot Password?" link.
- 2. In the "Forgot Your WebBoards Password?" window, enter your **Username**, and then click the **Email Password** button.
- 3. The password will be emailed to the email address on file for that WebBoards account.

Change Password

- 1. From any screen with a menu bar, click the **Options** link.
- 2. Click the **My Profile** link.
- Enter your new password in the Password field, and re-enter it again in the Confirm Password field, then click the Save button at the bottom of the screen.
- 4. To return to the Options screen, click the **Options** link.

Note: Click the **Suggest Password** button to the right of the password field to view a randomly generated password that conforms to TSA password policy.

Read a Topic

- 1. Click on the desired conference.
- 2. Expand the applicable topic tree. Click the (+) sign.
- 3. Read the contents of the topic. Click the desired topic.

Read a Document

- 1. Click on the desired conference.
- 2. Expand the applicable topic tree. Click the (+) sign.
- Identify the message with the attachment that you want to read.
- 4. Click the linked document filename (if prompted, save the file to your machine and open locally.)

Reply to a Topic – if not a Read Only Conference

- 1. Click on the desired conference.
- 2. Expand the applicable topic tree. Click the (+) sign.
- 3. Click the **reply** link associated with the topic.
- 4. Enter your topic text in the **Message** box area.
- 5. If you will not be attaching a document, then click the **Post** button.
- 6. If you will be attaching a document:
 - a. Select the Attach File checkbox.
 - b. Click the **Post** button.
 - c. Select the appropriate **Category** icon radio button.
 - d. Enter the location of the document in the File Location field. If you do not know the location, click the Browse button, locate the file and select the file.
 - e. If you choose to attach another document, select the **Upload Another** checkbox, click the **Upload Now** button, and then repeat the process.
 - f. When finished, click the Upload Now button.

Receive Email Notification

- *When you first Login you will (NOT) receive any notifications you must perform this process for each conference you wish to monitor.
- From any screen with a menu bar, click the Options link.
- 2. Click the **My Mailing Lists** link.
- 3. To subscribe to a mailing list, select the applicable checkbox(s) next to the name of the mailing list.
- 4. Click the **Save** button.

To view a listing of watched conferences, click the **Options** link, and then click the **My Mailing Lists** link.

Note: If you are watching a conference and you check the **Watch This Topic** box from within a topic, you will receive (<u>multiple email notifications</u>) for each new reply to the topic.

Post (Create) a Topic – If not a Read-Only Conference

- 1. Click on the desired conference on the left.
- 2. Click one of the **New Topic** buttons on the right.
- 3. In the **Subject** field, enter the name of your topic.
- 4. Enter your topic text in the **Message** box area.
- If you will not be attaching a document, then click the Post button.
- 6. If you will be attaching a document:
 - a. Select the Attach File checkbox.
 - b. Click the **Post** button.
 - Select the appropriate Category icon radio button.
 - d. Enter the location of the document in the File Location field. If you do not know the location, click the Browse button, locate the file and select the file.
 - e. If you choose to attach another document, select the **Upload Another** checkbox, click the **Upload Now** button, and then repeat the process.
 - f. When finished, click the Upload Now button.

All Available Boards

1. From within a board, click on the **Boards** link located just below the tool bar. For example:

Home Page » My Home Page » Boards » ...

2. A list of all the boards you have access to will be displayed on the right. Click on a board to access it, you don't have to login a second time.

To request WebBoard TM assistance, telephone the

SPOC Help Desk: 1-800-253-8571

Be sure to specify the webboard you need help with , i.e. "TSA Training WebBoard".

WebBoardTM v8.0 Quick Reference Guide for Users v1.1

